

Quarterly Reporting - Chase UK  
Q1 2026

| Interface Name/Id            |  | Interface type      | Has exemption been granted for dedicated interface? |  |
|------------------------------|--|---------------------|-----------------------------------------------------|--|
| A                            |  | B                   | C                                                   |  |
| openbanking-obie.chase.co.uk |  | Dedicated Interface | Yes                                                 |  |

  

| Day | Availability statistics |              | Performance statistics  |                              |                             |                                              |                         |
|-----|-------------------------|--------------|-------------------------|------------------------------|-----------------------------|----------------------------------------------|-------------------------|
|     | Uptime (%)              | Downtime (%) | Response (milliseconds) | AISP response (milliseconds) | PSP response (milliseconds) | Dedicated Interface                          |                         |
|     |                         |              |                         |                              |                             | CBP/II / PISP Yes/No response (milliseconds) | Error response rate (%) |
| D   | E                       | F            | G                       | H                            | I                           | J                                            |                         |
| 1   | 100                     | 0            |                         | 119                          | 114                         | 0                                            | 0                       |
| 2   | 100                     | 0            |                         | 123                          | 119                         | 0                                            | 0                       |
| 3   | 100                     | 0            |                         | 116                          | 112                         | 0                                            | 0                       |
| 4   | 100                     | 0            |                         | 118                          | 113                         | 0                                            | 0                       |
| 5   | 100                     | 0            |                         | 117                          | 110                         | 0                                            | 0                       |
| 6   | 100                     | 0            |                         | 116                          | 109                         | 0                                            | 0                       |
| 7   | 100                     | 0            |                         | 117                          | 110                         | 0                                            | 0                       |
| 8   | 100                     | 0            |                         | 116                          | 110                         | 0                                            | 0                       |
| 9   | 100                     | 0            |                         | 115                          | 108                         | 0                                            | 0                       |
| 10  | 100                     | 0            |                         | 115                          | 109                         | 0                                            | 0                       |
| 11  | 100                     | 0            |                         | 116                          | 111                         | 0                                            | 0.01                    |
| 12  | 100                     | 0            |                         | 115                          | 108                         | 0                                            | 0                       |
| 13  | 100                     | 0            |                         | 115                          | 111                         | 0                                            | 0                       |
| 14  | 100                     | 0            |                         | 115                          | 110                         | 0                                            | 0                       |
| 15  | 100                     | 0            |                         | 117                          | 112                         | 0                                            | 0                       |
| 16  | 100                     | 0            |                         | 117                          | 107                         | 0                                            | 0                       |
| 17  | 100                     | 0            |                         | 117                          | 108                         | 0                                            | 0                       |
| 18  | 100                     | 0            |                         | 118                          | 110                         | 0                                            | 0                       |
| 19  | 100                     | 0            |                         | 118                          | 108                         | 0                                            | 0                       |
| 20  | 100                     | 0            |                         | 119                          | 107                         | 0                                            | 0                       |
| 21  | 100                     | 0            |                         | 118                          | 109                         | 0                                            | 0                       |
| 22  | 100                     | 0            |                         | 116                          | 110                         | 0                                            | 0                       |
| 23  | 100                     | 0            |                         | 115                          | 108                         | 0                                            | 0                       |
| 24  | 100                     | 0            |                         | 113                          | 108                         | 0                                            | 0                       |
| 25  | 100                     | 0            |                         | 115                          | 110                         | 0                                            | 0                       |
| 26  | 100                     | 0            |                         | 113                          | 105                         | 0                                            | 0                       |
| 27  | 100                     | 0            |                         | 112                          | 106                         | 0                                            | 0                       |
| 28  | 100                     | 0            |                         | 114                          | 147                         | 0                                            | 0                       |
| 29  | 100                     | 0            |                         | 112                          | 161                         | 0                                            | 0                       |
| 30  | 100                     | 0            |                         | 119                          | 163                         | 0                                            | 0                       |
| 31  | 100                     | 0            |                         | 116                          | 153                         | 0                                            | 0                       |
| 32  | 100                     | 0            |                         | 115                          | 159                         | 0                                            | 0                       |
| 33  | 100                     | 0            |                         | 119                          | 175                         | 0                                            | 0                       |
| 34  | 100                     | 0            |                         | 115                          | 165                         | 0                                            | 0                       |
| 35  | 100                     | 0            |                         | 115                          | 167                         | 0                                            | 0.02                    |
| 36  | 100                     | 0            |                         | 113                          | 165                         | 0                                            | 0                       |
| 37  | 100                     | 0            |                         | 114                          | 169                         | 0                                            | 0                       |
| 38  | 100                     | 0            |                         | 112                          | 166                         | 0                                            | 0                       |
| 39  | 100                     | 0            |                         | 112                          | 168                         | 0                                            | 0                       |
| 40  | 98.52                   | 1.48         |                         | 730                          | 214                         | 0                                            | 0.86                    |

|    |     |   |
|----|-----|---|
| 41 | 100 | 0 |
| 42 | 100 | 0 |
| 43 | 100 | 0 |
| 44 | 100 | 0 |
| 45 | 100 | 0 |
| 46 | 100 | 0 |
| 47 | 100 | 0 |
| 48 | 100 | 0 |
| 49 | 100 | 0 |
| 50 | 100 | 0 |
| 51 | 100 | 0 |
| 52 | 100 | 0 |
| 53 | 100 | 0 |
| 54 | 100 | 0 |
| 55 | 100 | 0 |
| 56 | 100 | 0 |
| 57 | 100 | 0 |
| 58 | 100 | 0 |
| 59 | 100 | 0 |
| 60 | 100 | 0 |
| 61 | 100 | 0 |
| 62 | 100 | 0 |
| 63 | 100 | 0 |
| 64 | 100 | 0 |
| 65 | 100 | 0 |
| 66 | 100 | 0 |
| 67 | 100 | 0 |
| 68 | 100 | 0 |
| 69 | 100 | 0 |
| 70 | 100 | 0 |
| 71 | 100 | 0 |
| 72 | 100 | 0 |
| 73 | 100 | 0 |
| 74 | 100 | 0 |
| 75 | 100 | 0 |
| 76 | 100 | 0 |
| 77 | 100 | 0 |
| 78 | 100 | 0 |
| 79 | 100 | 0 |
| 80 | 100 | 0 |
| 81 | 100 | 0 |
| 82 | 100 | 0 |
| 83 | 100 | 0 |
| 84 | 100 | 0 |
| 85 | 100 | 0 |
| 86 | 100 | 0 |
| 87 | 100 | 0 |
| 88 | 100 | 0 |
| 89 | 100 | 0 |
| 90 | 100 | 0 |

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|--|-----|-----|---|---|
|  | 112 | 164 | 0 | 0 |
|  | 111 | 156 | 0 | 0 |
|  | 113 | 159 | 0 | 0 |
|  | 113 | 160 | 0 | 0 |
|  | 111 | 166 | 0 | 0 |
|  | 114 | 167 | 0 | 0 |
|  | 114 | 168 | 0 | 0 |
|  | 111 | 167 | 0 | 0 |
|  | 111 | 167 | 0 | 0 |
|  | 110 | 167 | 0 | 0 |
|  | 112 | 169 | 0 | 0 |
|  | 110 | 166 | 0 | 0 |
|  | 110 | 169 | 0 | 0 |
|  | 109 | 170 | 0 | 0 |
|  | 108 | 167 | 0 | 0 |
|  | 112 | 163 | 0 | 0 |
|  | 112 | 165 | 0 | 0 |
|  | 119 | 170 | 0 | 0 |
|  | 113 | 164 | 0 | 0 |
|  | 111 | 163 | 0 | 0 |
|  | 114 | 167 | 0 | 0 |
|  | 112 | 162 | 0 | 0 |
|  | 111 | 164 | 0 | 0 |
|  | 111 | 164 | 0 | 0 |
|  | 112 | 162 | 0 | 0 |
|  | 110 | 169 | 0 | 0 |
|  | 111 | 167 | 0 | 0 |
|  | 114 | 166 | 0 | 0 |
|  | 116 | 162 | 0 | 0 |
|  | 116 | 160 | 0 | 0 |
|  | 117 | 162 | 0 | 0 |
|  | 116 | 165 | 0 | 0 |
|  | 116 | 168 | 0 | 0 |
|  | 113 | 168 | 0 | 0 |
|  | 114 | 167 | 0 | 0 |
|  | 114 | 169 | 0 | 0 |
|  | 113 | 164 | 0 | 0 |
|  | 114 | 166 | 0 | 0 |
|  | 117 | 165 | 0 | 0 |
|  | 117 | 167 | 0 | 0 |
|  | 115 | 168 | 0 | 0 |
|  | 119 | 168 | 0 | 0 |
|  | 123 | 168 | 0 | 0 |
|  | 124 | 170 | 0 | 0 |
|  | 123 | 149 | 0 | 0 |
|  | 126 | 110 | 0 | 0 |
|  | 124 | 116 | 0 | 0 |
|  | 122 | 109 | 0 | 0 |
|  | 123 | 108 | 0 | 0 |
|  | 126 | 114 | 0 | 0 |

| Interface Name/Id |
|-------------------|
| A                 |
| Chase Mobile App  |

| Interface type | Has exemption been granted for dedicated |
|----------------|------------------------------------------|
| B              | C                                        |
| PSU Interface  | Yes                                      |

| Availability statistics |            |              |
|-------------------------|------------|--------------|
| Day                     | Uptime (%) | Downtime (%) |
|                         | D          | E            |
| 1                       | 100        | 0            |
| 2                       | 99.98      | 0.02         |
| 3                       | 100        | 0            |
| 4                       | 100        | 0            |
| 5                       | 100        | 0            |
| 6                       | 100        | 0            |
| 7                       | 100        | 0            |
| 8                       | 100        | 0            |
| 9                       | 100        | 0            |
| 10                      | 100        | 0            |
| 11                      | 100        | 0            |
| 12                      | 100        | 0            |
| 13                      | 100        | 0            |
| 14                      | 100        | 0            |
| 15                      | 100        | 0            |
| 16                      | 100        | 0            |
| 17                      | 100        | 0            |
| 18                      | 100        | 0            |
| 19                      | 100        | 0            |
| 20                      | 100        | 0            |
| 21                      | 100        | 0            |
| 22                      | 100        | 0            |
| 23                      | 99.99      | 0.01         |
| 24                      | 100        | 0            |
| 25                      | 100        | 0            |
| 26                      | 99.99      | 0.01         |
| 27                      | 100        | 0            |
| 28                      | 100        | 0            |
| 29                      | 100        | 0            |
| 30                      | 99.98      | 0.02         |
| 31                      | 99.88      | 0.12         |
| 32                      | 100        | 0            |
| 33                      | 100        | 0            |
| 34                      | 99.97      | 0.03         |
| 35                      | 99.99      | 0.01         |
| 36                      | 100        | 0            |
| 37                      | 100        | 0            |
| 38                      | 99.99      | 0.01         |
| 39                      | 100        | 0            |
| 40                      | 100        | 0            |
| 41                      | 100        | 0            |
| 42                      | 99.99      | 0.01         |
| 43                      | 99.99      | 0.01         |
| 44                      | 99.99      | 0.01         |
| 45                      | 100        | 0            |
| 46                      | 99.87      | 0.13         |

| Performance statistics          |                              |                             |                                              |                         |
|---------------------------------|------------------------------|-----------------------------|----------------------------------------------|-------------------------|
| Payment services user interface | Dedicated Interface          |                             |                                              |                         |
| Response (milliseconds)         | AISP response (milliseconds) | PSP response (milliseconds) | CBP/II / PISP Yes/No response (milliseconds) | Error response rate (%) |
| F                               | G                            | H                           | I                                            | J                       |
| 66                              |                              |                             |                                              |                         |
| 69                              |                              |                             |                                              |                         |
| 63                              |                              |                             |                                              |                         |
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|----|-------|------|
| 47 | 99.96 | 0.04 |
| 48 | 100   | 0    |
| 49 | 100   | 0    |
| 50 | 99.99 | 0.01 |
| 51 | 99.99 | 0.01 |
| 52 | 99.98 | 0.02 |
| 53 | 100   | 0    |
| 54 | 99.96 | 0.04 |
| 55 | 99.98 | 0.02 |
| 56 | 100   | 0    |
| 57 | 100   | 0    |
| 58 | 100   | 0    |
| 59 | 100   | 0    |
| 60 | 100   | 0    |
| 61 | 100   | 0    |
| 62 | 100   | 0    |
| 63 | 100   | 0    |
| 64 | 100   | 0    |
| 65 | 100   | 0    |
| 66 | 100   | 0    |
| 67 | 100   | 0    |
| 68 | 100   | 0    |
| 69 | 100   | 0    |
| 70 | 100   | 0    |
| 71 | 99.99 | 0.01 |
| 72 | 99.99 | 0.01 |
| 73 | 99.99 | 0.01 |
| 74 | 100   | 0    |
| 75 | 100   | 0    |
| 76 | 100   | 0    |
| 77 | 100   | 0    |
| 78 | 100   | 0    |
| 79 | 100   | 0    |
| 80 | 100   | 0    |
| 81 | 99.99 | 0.01 |
| 82 | 99.99 | 0.01 |
| 83 | 99.99 | 0.01 |
| 84 | 99.99 | 0.01 |
| 85 | 100   | 0    |
| 86 | 100   | 0    |
| 87 | 99.95 | 0.05 |
| 88 | 100   | 0    |
| 89 | 99.99 | 0.01 |
| 90 | 100   | 0    |

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